

PAINTNGO TERMS AND CONDITIONS.

1. PaintnGo does not take responsibility for any effect on clothes or footwear of use of the facility.
2. PaintnGo does not take responsibility for any effect on phones or other handheld equipment taken into the room.
3. Coveralls are available for anyone who is not prepared to accept paint on their clothes.
4. Adult users take responsibility for damage or injuries caused to other users by their actions or those of children they are responsible for
5. The paint provided is water based and nontoxic. Details are available. PnG does not accept responsibility for any allergic reaction to the paint. Any person who gets paint on their skin and suffers itching, swelling, or a rash must vacate the room immediately and consult staff
6. It is advised that watches and jewellery are removed and placed in a secure locker.
7. No paint will be left on the walls longer than four hours. Longer events must be discussed with management.
8. Take care of, and respect the space, of other people in the room.

9. Footwear must be flat shoes/barefoot. Overshoes are provided.
10. No running
11. Spillages must be reported to staff immediately.
12. No alcohol is to be consumed in the painting rooms other than by agreement with the management.
13. Place used brushes and other used equipment in 'Used' receptacle immediately after use.
14. Rules for paint spray/pellet guns
 - a. No aiming paint at people
 - b. No aiming above shoulder
 - c. No aiming at floor
 - d. Return to staff immediately finished with
15. Rules for bucket and mop/broom
 - a. Keep bucket within 50 cm of wall.
 - b. Keep mop/broom pointing towards wall.
 - c. Return to staff immediately finished with

16. Rules for children
 - a. Children under twelve must be supervised by minimum of one adult per four children.
 - b. Children under eight must be supervised by minimum of one adult per three children.
 - c. Children under six must be supervised by minimum of one adult per two children.

POLICY

1. Paint spray/pellet guns not available for less than 3M wide rentals.
2. Bucket and mop/broom not available for less than whole wall, whether individual or group

BOOKING INFORMATION

This is the boring but necessary stuff. Please read it, as it effectively forms a contract between us.

Welcome to PaintnGo. We look forward to seeing you on at
You have booked for

If these details are not correct, please contact us to arrange a correction.

Here is what you need to know before you arrive.

1. You are advised to wear old clothing that will not suffer if you get paint on them (which you are likely to do). If you do not have such clothing, or come directly from somewhere that needs other clothing, then you are welcome to rent coveralls, shoe protectors, and even goggles. Prices are posted elsewhere.
Whilst the paint is washable off all hard surfaces, it cannot be guaranteed that it will wash fully off pale fabrics.
2. Please arrive at least 10mins before your scheduled paint time, so we can complete administration.
3. PaintnGo accepts responsibility for everything we provide you with. You are responsible for your behaviour, both in the painting room, and elsewhere on the premises. You may be painting in the room with others unknown to you. Please be respectful and considerate. That said, it is our experience that PaintnGo is a very socially connecting activity. You are invited to share thoughts, ideas, and help with other painters. We do ask you to keep comments about another creation to positive ones, and frame them in terms of 'I like that', rather than 'that is good'. If you wish to copy something another painter has created, please ask first. And don't be shy to ask. It is often said that copying is the best form of flattery, and people will usually be delighted that you like their idea and wish to draw inspiration from it.
4. PaintnGo welcomes painters of all ages and abilities, including people with disabilities. Unless otherwise stated, however, PaintnGo assumes that all painters are able bodied, and can see and hear all other painters and staff in the room. If you or any of your party do not match this description, then you must inform us, so arrangements can be made to protect them and all others
5. If you are booking on behalf of a group of adults, it will be necessary for each of those adults to read and agree to our terms, which will be presented to them on arrival. Those terms are also set out in the attached document, which you are welcome to share with others.
6. PaintnGo do not take responsibility for protecting watches, jewellery, and handheld devices in the painting room. It is your choice to take any of these items into the painting room. If you do not wish to, then you are welcome to place them and other valuables in a locker.
7. If you do choose to take your phone into the painting room, you are welcome to take photos of what you have painted, but only what you have painted. You must respect the privacy of other painters and not take photos of their work. You are welcomed and invited to share photos and video of your painting experience on social media, and again, that must include only what you have painted.

8. We may ask to take photos and video of your painting experience. You are welcome to decline that request, and we will happily respect your wish. PaintnGo is by design a temporary creation. It carries no copyright. If you take a photo or video, then you own copyright of your photo or video. If we take a photo or video with your agreement, then we own the copyright.
9. Your accepted booking is proof of payment. If you wish for a receipt, please email us.
10. Things in life and business do not always go as planned. If for any reason PaintnGo has to cancel your booking, we will offer you a credit to make another booking. If you are unable to use that credit, we will return your payment within three working days of that cancellation process.
11. If, on the other hand, you are unable to use your booking, we will accept cancellations if made more than two weeks in advance of the booked date, and refund the charge minus a £10 administration fee. Bookings made after that can only be refunded by discussion with us. Please understand that we have a limited capacity, and may have turned down an enquiry for the time you have booked. If we receive another booking for the time, duration, and people of your booking, we will refund in full. If we receive a booking for part of those details, then we will refund pro rata.
12. This agreement is bound by UK law.

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