

PaintnGo Preview Weekend - Frequently Asked Questions

Welcome to the PaintnGo Preview Weekend! We're so excited to share our new creative space with you. Here are some answers to common questions you might have:

General Questions:

- **What is PaintnGo?** PaintnGo is a new all-age, all-ability painting experience launching in Royal Tunbridge Wells. Our unique setup allows you to unleash your creativity by painting directly onto large, washable walls in a vibrant and energetic space.
- **What is the Preview Weekend?** Our Preview Weekend (April 18th-20th) is a free, exclusive event offering a sneak peek of the PaintnGo experience before our official launch later this year. It's a chance to try out our different sessions and give us valuable feedback.
- **When is the Preview Weekend?** The Preview Weekend runs from Friday, April 18th to Sunday, April 20th, 2025.
- **Where is PaintnGo located?** PaintnGo is located in Bells Yew Green, Royal Tunbridge Wells, England. See <https://www.paintngo.com/directions-and-contact-us>
- **Is the venue accessible?** Yes, PaintnGo is designed to be accessible for individuals living with disabilities. We strive to make our events inclusive for everyone.
- **Is the Preview Weekend free?** Yes, all sessions during the Preview Weekend are free of charge, but booking is essential as spaces are limited.
- **Do I need to bring anything?**
 - Bring your enthusiasm and a willingness to get creative! We provide all the paints, brushes, and other necessary materials.
 - Bring an old towel to dry your hands after the experience has completed. Paper towels, sinks and wash buckets are available but will be busy.
- **Can I bring something alternative to paint with:** Absolutely bring anything you like to paint with. The wackier and more inventive the better. Hands and feet are obligatory.
- **What should I wear?** Please wear clothing that you don't mind getting paint on, as we will NOT be providing aprons.
- **Are there places where I can wash:** Yes, we have 'Artist' wash basins and a wash station outside but do not have showers.
- **Is there parking available?** Yes, there is ample parking available on-site.
- **Can I take photos and videos?** Yes! We encourage you to capture your creative moments and share them on social media. Please tag us! [#PaintnGo #CreativeFun #TunbridgeWells]
- **What kind of paint do you use?** We use water-based paints that are specifically designed to be washable from our walls. While they are washable, we still recommend wearing appropriate clothing.

- **How does the wall washing work?** After every painting session, you'll get to try our unique wall washing system. A gentle shower of water drips down the walls, and you'll use a squeezy to guide the paint and water into a drain below – it's like fun, giant window cleaning!
- **Can I arrive early to see the paint room in action?** Absolutely! We advise arriving around 30 minutes before your scheduled experience to soak up the vibrant atmosphere and see the walls in their full creative glory – it's inspiring to see what others have created!

Session Specific Questions:

- **What types of sessions are available?** We have a variety of tailored experiences for different age groups and interests, including:
 - Toddler Easter Art Adventure
 - Primary aged events
 - Teen Neon Paint Party
 - Adult Paint Party “Studio Beat and Brews”
 - Freestyle Paint sessions (booking required)
 - Creative Escape: Texture Within Nature (Saturday 2pm)
 - All Age Creative Escape: The Season of New Life (Sunday 2pm)
- **How long are the sessions?** Session durations vary. Please check the specific session details on our booking page or agenda. Freestyle Paint sessions are booked in 1-hour slots, including 50 minutes of painting time.
- **Do I need to book in advance?** Yes, booking is essential for all Preview Weekend sessions as spaces are limited.
- **What food and drink will be available?** Food and a selection of beverages will be available for purchase from our mobile café during all daytime sessions. For the Adult Paint Party “Studio Beat and Brews”, a cash bar will be open in the evening.
- **What is Freestyle Paint?** Freestyle Paint sessions are booked in 1-hour slots, giving you 50 minutes of painting time to create whatever you like on our walls. You'll also get to experience our fun wall washing process afterwards!
- **What is the "Studio Beat and Brews" Adult Paint Party?** This is a music and art fusion session for adults (18+). Enjoy painting to a live DJ, with drinks and cocktails available at a cash bar, followed by disco and dancing. Your ticket covers the whole evening.
- **What is the Teen Neon Paint Party?** A high-energy, glow-in-the-dark painting experience for teenagers with a live DJ and a selection of beverages available throughout the evening.
- **What is the Creative Escape: The Heart of the Earth: Painting Your Natural Connection session?** This is a guided session on Saturday at 2 pm, open to all ages, focused on exploring the textures of the natural world through creative expression on the

walls. It's designed to be a relaxing and mindful experience. Food and beverages will be available for purchase.

- **What is the All Age Creative Escape: The Season of New Life session?** This is a guided session on Sunday at 2 pm, open to all ages, focused on exploring the themes of new beginnings and growth through creative expression on the walls. It's designed to be a refreshing and uplifting experience. Food and beverages will be available for purchase.

Booking & Contact:

- **How do I book a session?** You can book your free Preview Weekend sessions through the link provided in the invitation or on our website: <https://www.paintngo.com/exclusive-preview-weekend>
- **What if a session is full?** Due to limited spaces, some sessions may fill up quickly. We recommend booking as soon as possible. If your desired session is full, please contact David to add yourself to the wait list, see if there are any cancellations or alternative options.
- **What if I want a longer painting session?** If you are interested in a longer painting session, please contact the organiser, David, via email at david@paintngo.com or WhatsApp at 07985 874 186 to discuss possibilities.
- **What is your cancellation policy?** If you are no longer able to attend your booked session, please let us know as soon as possible by contacting David via email at david@paintngo.com or WhatsApp at 07985 874 186 so that we can offer your space to someone else.
- **Can I amend my booking?** If you need to amend your booking time or date, please contact David via email at david@paintngo.com or WhatsApp at 07985 874 186, and we will do our best to accommodate your request, subject to availability.
- **Can I book multiple sessions?** Currently, to allow as many people as possible to experience PaintnGo, we are asking guests to book only one session. If you are interested in experiencing multiple sessions, please contact David to discuss possibilities.
- **Who can I contact if I have more questions?** For any further questions, please feel free to WhatsApp us at **07985 874 186** or email us at **david@paintngo.com**.

We can't wait to welcome you to PaintnGo! Get ready to get creative!